April 19, 2017

BOIL WATER ADVISORY ISSUED for Springbrook Community in Red Deer County

Red Deer County – Alberta Health Services (AHS) has issued a boil water order to the County of Red Deer and EPCOR, covering the community of Springbrook, located in Red Deer County, about 10 kilometers south of the City of Red Deer.

Safety of the drinking water from the Springbrook water system may have been compromised due to a fire at the pumphouse. Consumption of the water without first boiling may result in illness. As such, effective immediately upon restoration of water service, EPCOR advises that **ALL users of Springbrook's drinking water supply bring water to a rolling boil** for at least one minute prior to any consumption, including:

- drinking
- cleaning raw foods
- brushing teeth
- preparing infant formula or juices
- making ice, and
- handwashing dishes.

Water used for bathing, or for laundering of clothing, does not need to be boiled.

Residents may instead choose to purchase and consume bottled water for the duration of this order. **This order will remain in effect until further notice.** Up-to-date information about the status of the order will be available on our website at www.epcor.com.

Members of the public who have health-related questions can contact Health Link at 811.

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For more information, please contact:

Tim le Riche
Specialist, Corporate Communications
780-969-8238
Cell 780-721-2013
tleriche@epcor.com

About EPCOR Utilities Inc.

EPCOR's wholly-owned subsidiaries build, own and operate electrical transmission and distribution networks, water and wastewater treatment facilities and infrastructure in Canada and the United States. The company's subsidiaries also provide electricity, natural gas and water products and water services to residential and commercial customers. EPCOR, headquartered in Edmonton, Alberta, is an Alberta Top 70 employer. Epcor's website address is www.epcor.com.